Amendment to the Specification:

Please replace the paragraph beginning on page 5, line 16 with the following replacement paragraph:

The processor 142 executes the SCM 12 software and other application(s), which are stored in memory 143 or secondary storage 141, or received from the Internet or other network 24, in order to provide the functions and perform the methods described in this specification, and the processing may be implemented in software, such as software modules, for execution by the CMS 14 and modes 16. In addition to the that described above, the CMS 14 preferably also comprises a data repository 26 for the SCM cluster 17, a web server 28 that allows web access to the SCM 12 and a depot 30 comprising products used in the configuring of nodes, and a I/UX server 32. ~~See ServiceControl Manager Technical Reference, HP part number: B8339-90019, which is hereby incorporated by reference for a more detailed description of the CMS 10 and the SCM 12.~~